



**DIGESTIVE
DISEASE
MEDICINE
OF CENTRAL NEW YORK, LLP**

Cancellation Policy

There are occasions when cancellations are necessary. Nonetheless, Digestive Disease Medicine's office and hospital schedules are extraordinarily tight and waiting lists are long. We do everything we can to minimize this. Every cancellation means another patient is denied an opportunity for timely medical attention.

We urge you to be aware of the date of your appointment and cancel only under the most stringent circumstances.

Because of the impact on your own medical care, as well as that of the other patients, a \$50.00 administrative fee will be assessed when office and procedure appointments are not kept or cancellations are not made ahead of time. A 48 business hour notice is required for office appointments and 72 business hour notice for surgical procedures.

"No Show" fees will be billed to the patient. This fee is not covered by insurance, and it must be paid in full prior to scheduling any future appointments. Multiple "No Shows" in any 12 month period will result in termination from our practice.

By signing below, you acknowledge that you have received this notice and understand this policy.

Thank you for your anticipated cooperation.

Digestive Disease Medicine